

**Duke Office of Clinical Research (DOCR)**

**Workforce Engagement and Resilience Competency-Based Framework for Job Classifications**

		Research Practice Manager	Research Program Leader, Senior
		Assistant Research Practice Manager	Research Program Leader
Regulatory Coordinator, Senior	Clinical Research Nurse Coordinator, Senior	Clinical Research Coordinator, Senior	Research Program Leader track involves clinical research competencies, plus the addition of portfolio and program management and leadership.
Regulatory Coordinator	Clinical Research Nurse Coordinator	Clinical Research Coordinator	
		Clinical Research Specialist, Senior	
		Clinical Research Specialist	

*Denotes tiered position, which requires competency assessment to advance in tiers.*



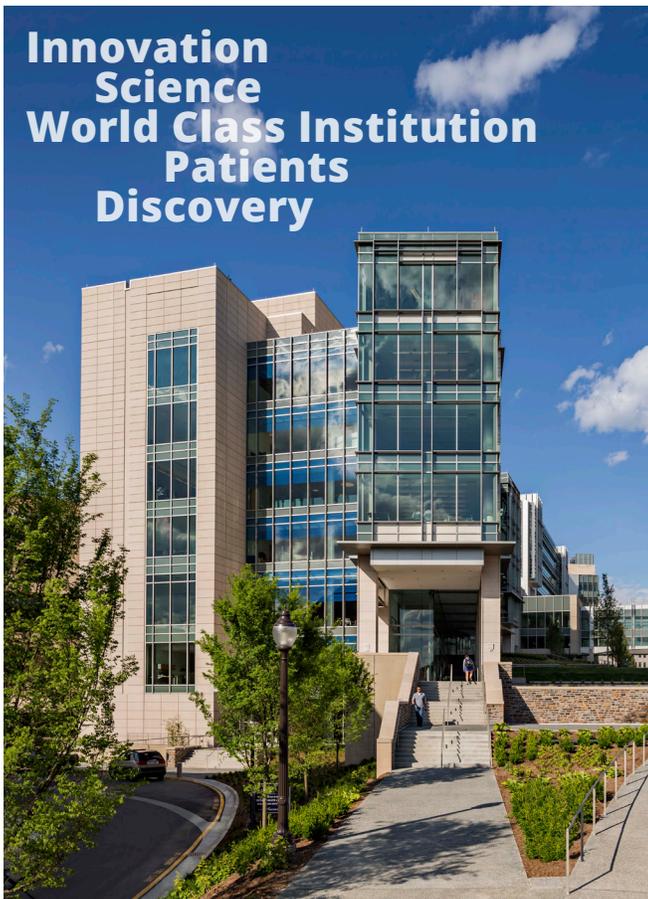
The Workforce Engagement and Resilience group utilized the work of the Joint Task Force for Clinical Trials Competency (JTFCTC), which had recently developed draft competencies for research professionals, to create a framework for clinical research jobs at Duke. The competencies are used as the foundation to help managers select titles for new positions, and provide professional development and career advancement opportunities. School of Medicine leadership truly believe that a strong workforce of clinical research professionals will enable higher quality research and ultimately lead to better patient care and health outcomes.

*(illustration: The Joint Task Force for Clinical Trial Competency <https://www.clinicaltrialcompetency.org/>)*

**Contact**

If you are interested in receiving more information about Workforce Engagement and Resilience (WER) at Duke, Please email: **[DOCR-Jobs@dm.duke.edu](mailto:DOCR-Jobs@dm.duke.edu)**

## Clinical Research at Duke: What does a Clinical Research Coordinator do?



- Assist doctors in organizing clinical trials and driving successful outcomes.
- Contribute to science.
- Enhance future healthcare.
- Develop plans and procedures to help make research ideas a reality.
- Navigate research policy.
- Keep current with new discoveries to continue to drive research forward.
- Detect opportunities and implement innovative solutions.

- Clinical research operations
- Ethics and participant safety
- Data management and informatics
- Scientific concepts and research design
- Study and site management
- Leadership and professionalism

(Competency domains above adapted from The Joint Task Force for Clinical Trial Competency <https://www.clinicaltrialcompetency.org/>)

*“There is a desire and drive to change patient care and health outcomes. When first taking on the office, this became our mission. First, change the culture of the central team, putting customer service first. Second, inspire staff by emphasizing that we’ve all chosen to work in AMCs because changing patient care and health outcomes is bigger than each of us. Together, the staff in clinical research must collaborate to be catalysts for change amongst the entire Duke research community.”*

**- Denise Snyder, Associate Dean for Clinical Research, Duke University School of Medicine**

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