Required 1st Responder and Code Blue Information when calling 115 Operator

When you call 115 from a Duke land line or 919-684-8115 from a cell phone, please be prepared to give the operator the following information:

- Team needed (Code Blue / 1st Responder)
- Who (Adult / Pediatric)
- Building (specific location – include floor / room)
- For Duke Medical Center Library aka Seale Mudd Building aka Seale Center aka Commons (restaurant) - (the operator / responders do not always know where you are located)
- For Duke Learning Center aka Mary Duke Biddle Semen Center aka Learning Center aka Nosh (restaurant) - (the operator / responders do not always know where you are located)
- You will be asked by the operator to repeat your request, since they are typing the page that will go out and want to make sure they have all information included
- Give the operator a phone #, so that they can call you back if needed or if call is dropped or to call to make sure the team requested has arrived

Please DO NOT hang up on the operator.