Counseling and Psychological Services (CAPS)

CAPS at Duke - our services are confidential, free and available to all enrolled students in the Duke School of Medicine. Our regular office hours are: Tuesdays/Wednesdays, 11:00am - 7:00pm; Thursdays: 9:00am - 5:00pm.

Blue Devils Care 24/7 mental telehealth support to all Duke students at no cost. Blue Devils Care's TalkNow service provides 24/7 immediate access to a mental health professional. For other calls, the goal is to provide a response within 1 hour, 24 hours a day. Use the Service Key: DUKESTUDENT

Get Help Finding Resources
CAPS: Call 919-660-1000 to speak with a counselor, or visit CAPS main office, 9am-4pm, located on the 3rd floor of the Student Wellness Center, West Campus 305, Towerview Drive.

DukeReach: Provide individualized support to students in managing all aspects of their personal, social, and academic success. Address questions or concerns about utilizing campus resources. Assist students who are struggling to function academically, socially, or mentally due to a personal challenge or crisis. Aid students in identifying and navigating offices both on and off campus to meet their respective needs.

Medical Treatment for a Prior Condition

I Need Meds for a previously diagnosed mental health condition

Yes

CAPS will prescribe meds if needed. These can be picked up at Duke Student pharmacy or a retail pharmacy. To minimize risks of error, it is best for one provider to prescribe medications. If there is an established care provider, CAPS recommends continuing medication care with them.

CAPS Psychiatrist will treat you. Meds can be picked up from the Duke Student Pharmacy

No

If symptoms persist after a semester, CAPS will refer you to community providers. If your insurance is not accepted by local providers, CAPS can assist with finding a provider who takes Duke or other types of insurance.

The referral counselors will usually follow up with you to ensure that you find a therapist that works for you. If you find that the list of providers given to you is insufficient, they can generate another list.

Therapy or New Medications

I Want Therapy Through CAPS
1. Call or drop in on Monday, 9 am - 6 pm and Tuesday-Friday, 9 am - 4 pm
2. Future visits can be scheduled during office hours
3. CAPS provide brief treatment, generally lasting a semester or less

Call 919-660-1000. During business hours, a receptionist can assist with finding a provider. If your insurance is not accepted by the given provider, they can work around the insufficiency. The referral counselors will usually follow up with you to ensure that you find a therapist that works for you. If you find that the list of providers given to you is insufficient, they can generate another list.

I Want CAPS To Help Me Find Therapy in Durham
1. Call CAPS and select the referral option from the automated list. Reception will set up an appointment with one of CAPS's referral coordinators
2. The meeting will entail getting to know you and what you're looking for in a therapist. A list of providers will be sent to you after the meeting
3. Use the list to set up consultations with providers in Durham, and eventually start meeting with one of them regularly

Identity-Specific Resources

Sexual Misconduct Resources: provides therapeutic services to survivors of all genders of gender violence, which includes sexual violence, intimate partner violence, stalking, cyber sexual harassment and sexual harassment.

Center for Sexual & Gender Diversity: assists with the preparation of learners, staff, faculty, and alumnx with marginalized sexual orientations, romantic orientations, gender identities, and gender expressions through education, advocacy, support, mentoring, academic engagement, and providing space.

Multicultural Resource Center: assists with the preparation of learners, staff, and faculty to work and live in a world of diverse people who differ along the lines of culture, faith, gender, sexuality, and socio-economic backgrounds. Email Maureen Cullins for more info.

Duke Office of Diversity & Inclusion: Mental Health Resources for Black, Indigenous, and People of Color (BIPOC)

Caring For Each Other (CEO) Staff Emotional Support The 24/7 CEO Team provides space for individuals or teams to emotionally debrief. The team is trained in the ACT Crisis Intervention approach. If needed, they support learners & staff as they connect to higher levels of care. More info: CaringForEachOther@duke.edu