Hello to all our incoming School of Medicine Students!

We are so excited you are here and can’t wait to meet you! We will have open office hours the first week of August and would love for you to stop by and introduce yourself to our staff!!

As part of the Duke financial literacy program, all M.D. students borrowing educational loans at Duke are requested to enter and update their loan information annually through the AAMC Medloans Organizer.

✓ **How to Create a Budget**
✓ **Community Pantry**
✓ **Food and Nutrition Services (SNAP)**
✓ **Feed Every Devil Programs**
✓ If you are having food insecurity – please contact your Academic Dean or Lori Crooks (Director of Financial Aid, Registrar) to assist with options.

**When will my federal loans disburse?**
- If all checklist or to-do items are complete, federal aid disburses 10 days prior to the start of each term.

**Where is my refund?**
- Refunds are processed during the first week of class for each term.

**What is a good resource to find more information about financial aid?**
- Our website!!

Health Insurance Questions: Duke University Student Affairs
- **Student Health | Student Affairs** ([duke.edu](http://duke.edu))
  - 919-681-9355

Billing questions: Duke University Bursar’s office
- **Student Accounts | BURSAR | Duke**
  - 919-684-3531

Enrollment verifications:
- **Office of the University Registrar** ([duke.edu](http://duke.edu))
  - 919-684-2813