

LastPass Configuration with CoreResearch at Duke

A setting within LastPass has caused issues for some users of CR@D by logging the user out when trying to switch roles. This has led to some accounts being disabled as a result of too many failed login attempts. Even if LastPass is not used with CoreResearch directly, if the Autofill option is enabled on the general Duke sign-in screen, users are not able to successfully change roles within CoreResearch. To remedy this, the LastPass “Advanced Options” for the site needs to be opened, and the “Disable Autofill” box needs to be checked. This should allow you to use a normal Chrome browser and not just an incognito window to use CoreResearch. See screenshots below.

